



ES5 Steamer Drawer Top Assembly Installation Instructions / Lid Removal and Return Instructions

CAUTION: Read and understand this service bulletin thoroughly before starting. Only a trained, experienced service technician should attempt this service procedure.

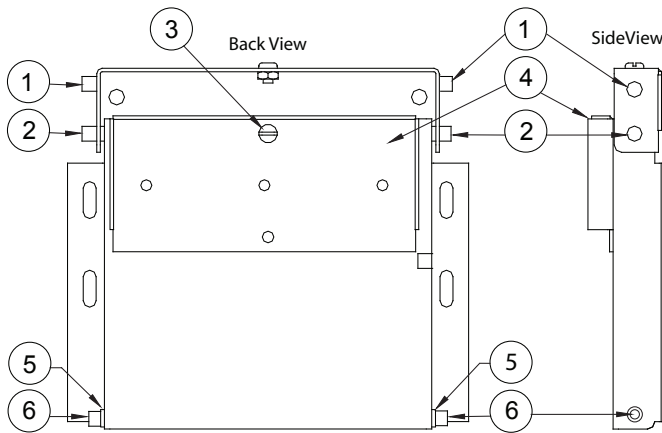


Figure 1 (Back Side of Steamer)

Item #	Part #	Description	Qty
1	1421-40	Adjustable Upper Hinge	1
2	1421-41	Upper Hinge Bar	1
3		Hardware #8-32 x 3/16" Slotted Pan head Screw	-
4	1421-51	Lid Stop Rivetment	1
5	8432-08	5/16" x 3/16" O-Ring	2
6	1421-01	Adjustable Lower Hinge	1

Not shown

	Return Box with shipping material		
	1420-00	Spring Bar	2

Instructions for Receiving Credit from Returned Unused Lid

To receive a credit for the returned lid all of the following instructions must be completed. A Return Shipping Box with packing material is included with the new steamer.

1. Remove Pan Screw (Figure 1 #3).
2. With both hands, grip the lid stop rivetment (#4) and remove by sliding it up and away from steamer. Set aside to pack into the Return box.
3. Raise lid as far back as it will go, remove springs. Set aside to pack into the Return box
4. Close the lid and remove the Upper Hinge Bar (#2) and Adjustable Lower Hinge Bar (#6). Set aside to pack into the Return box.
5. Remove lid and place in Return Box (NOTE: Leave the Adjustable Upper Hinge Bar (#1) on the lid.)
6. Place the Drawer Top Assembly on top of the steamer - on the outside of the generator lip edge.

1. Completely fill out the RGA (Return Goods Authorization) form - this form was shipped with the new steamer. It can be found inside the packing slip pouch. Print clearly.
2. Fax the RGA form to EmberGlo - 773 604 4070.
3. An RGA number and form will be faxed back or an e-mail will be sent to you. Make a copy for your records
4. Place one copy inside the Return Box.
5. Safely pack the new unused lid, springs and hinges in the Return Box provided. Seal the Return Box.
6. EmberGlo will mail you a UPS Call Tag. Place the call tag on the outside of the box. To request a pickup from UPS call 1-800-PICK-UPS or go to www.ups.com. UPS will pick up the box. (There is no cost to you for shipping)
7. Credit will be issued when the lid and springs are safely returned to EmberGlo.



EmberGlo

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SAFETY INFORMATION TERMS: The following terms are used to identify hazards, safety precaution of special notations and have standard meanings throughout this manual. They are printed in all capital letters using a bold type face as shown below, and preceded by the exclamation mark symbol. When you see the safety alert symbol and one of the safety information terms as shown below, be aware of the hazard potential.



- DANGER:** Identifies the most serious hazards which will result in severe personal injury or death.
- WARNING:** Signifies a hazard that could result in personal injury or death.
- CAUTION:** Identifies unsafe practices which would result in minor personal injury or product and property damage.